Missouri University of Science and Technology

Student Support Services

GTA Workshop

January 9, 2024
Roadmap to Student Support

**UCARE**
Centralized referral source for concerns about student success.

**EMERGENCY RESOURCES**
Assistance for basic needs, emergencies and unexpected expenses.

**COMMUNITY STANDARDS**
Promotes student development & upholds S&T values & standards.

**JOE MINER CHATBOT**
Solicits the voice of students and connects them with support.
UCARE – Primary Referral Source

- Academic
- Financial
- Health Well-Being
- Family Friends
- Belonging
- Leaves Absences
- Climate Culture
- Crisis Emergency

Navigating the S&T Experience
When to Refer to UCARE

Academic Signs
- Missing Class
- Extended Absence
- Disorganized Work
- Missing or Late Work
- Performance Decline
- Lack of Motivation
- Incoherent Thoughts

Emotional Signs
- Feeling Distressed
- Emotional/Crying
- Despair/Hopeless
- Expression of Suicide
- Withdrawn/Isolating
- Fluctuating Mood

Physical Signs
- Poor Hygiene/Unkept
- Using Substances
- Slow or Rapid Speech
- Consistently Fatigued
- Weight Gain or Loss
- Confused/Disoriented
- Behavior Regulation

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How to Refer to UCARE

- Refer online at go.mst.edu/ucare-refer
- Email ucare@mst.edu
- Call 573-341-4209
- Visit 107 Norwood Hall
UCARE Referral Trajectory

Assess → Engage → Support & Refer

Collaborate → Follow-Up

go.mst.edu/ucare-refer
Student Emergency Fund
Preventing a need from impacting holistic success

Food
Housing
Health
Needs

Apply Online
After Hours Resources

911

University Police  573.341.4300

Suicide & Crisis Lifeline – Call or Text 988

Compass Health Hotline  800.237.4567

Phelps Health  573.458.8899
Student Support and Community Standards

- 107 Norwood Hall
- studentsupport.mst.edu
- studentsupport@mst.edu
- 573-341-4209