Roadmap to Student Support

**UCARE**
Centralized referral source for concerns about student success.

**EMERGENCY RESOURCES**
Assistance for basic needs, emergencies and unexpected expenses.

**COMMUNITY STANDARDS**
Promotes student development & upholds S&T values & standards.

**JOE MINER CHATBOT**
Solicits the voice of students and connects them with support.
UCARE – Primary Referral Source

Navigating the S&T Experience
### When to Refer to UCARE

#### Academic Signs
- Missing Class
- Extended Absence
- Disorganized Work
- Missing or Late Work
- Performance Decline
- Lack of Motivation
- Incoherent Thoughts

#### Emotional Signs
- Signs of Distress
- Emotional/Crying
- Despair/Hopeless
- Expression of Suicide
- Withdrawn/Isolating
- Fluctuating Mood

#### Physical Signs
- Poor Hygiene/Unkept
- Substance Use
- Consistently Fatigued
- Weight Gain or Loss
- Confused/Disoriented
- Behavior Regulation
UCARE Referral Trajectory

Assess → Engage → Support & Refer

Collaborate → Follow-Up

go.mst.edu/ucare-refer

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How to Refer to UCARE

Refer online at go.mst.edu/ucare-refer

- Email ucare@mst.edu
- Call 573-341-4209
- Visit 107 Norwood Hall

Refer to UCARE
S&T Student Basic Needs

Result in lower GPA, poorer health, and higher rates of depression and anxiety.

Worried food would run out.

- Undergraduate: 35%
- Graduate: 26%

Couldn’t afford balanced meals.

- Undergraduate: 35%
- Graduate: 27%

May 8, 2024
Student Emergency Fund
Preventing a need from impacting holistic success

- Food
- Housing
- Health
- Needs

Apply Online
Community Standards

- **NON-ACADMIC CONDUCT**: Responding to non-academic misconduct.
- **S&T VALUES**: Promoting S&T Values & upholding community expectations.
- **STUDENT DEVELOPMENT**: Providing student developmental & growth opportunities.
- **RISK MANAGEMENT**: Risk management consultations and support.

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Example Standards

• Substantial Disruption of class, lab, or research
• Forgery or Furnishing False Information
• Direct Threats – serious intent of unlawful violence
• Theft, unauthorized possession, or safety hazard
• Alcohol or Drugs
• Failure to Comply
• Technology Misuse
• If you’re not sure – we are happy to consult.
Responding to Classroom Disruption

• Threats or crisis call 911
• Ask the student to cease the behavior
• Have a private conversation with the student
• Follow-up in writing on expectations and consequences
• Consult with your GTA Coordinator or Chair
• Maintain documentation – issues, efforts, communications
• Refer students who fail to comply

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Threats or crisis call 911
Conduct Referral Process

Evaluate & Assess → Collaborate → Engage the Student

Determination → Issue a Disposition → Monitor Completion
How to Report
Non-Academic Misconduct

Report online

- Email dos@mst.edu
- Call 573-341-4209
- Visit 107 Norwood Hall
Questions?

dos@mst.edu

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